



Elyria Public Utilities
131 Court Street, Suite 102
(440) 326-1570

Notice: 2025 Utility Rates

The City of Elyria is committed to providing the highest quality water, wastewater, and sanitation services to customers. The EPA has mandated projects to improve water quality in the Black River and Lake Erie, and the City’s aging water and sewer infrastructure require upgrades that have necessitated commensurate increases in utility rates. **In accordance with legislation passed by the Elyria City Council in December 2024, the following amendments to water, wastewater (sewer), and sanitation (refuse) collection rates on monthly utility bills will be effective January 1, 2025:**

Basic Utility Rates Inside City Limits			
Monthly Residential 5/8 & 3/4 Meter		2025 Rates	Change from 2024
Water	Water (per 1 hcf*)	\$ 4.64	Plus (+) \$0.61
	Homestead Exemption (per 1, 2, 3 hcf)	\$3.25	Plus (+) \$0.43
	Monthly Service Charge	\$10.68	Plus (+) \$1.41
	Homestead Monthly Service Charge	\$7.48	Plus (+) \$0.99
Wastewater (Sewer)	Sewer Charge (per hcf)	\$11.67	Plus (+) \$0.42
	Homestead Exemption (per 1, 2, 3 hcf)	\$ 8.17	Minus (-) \$3.08
	Monthly Service Charge	\$17.12	Plus (+) \$0.62
	Homestead Monthly Service Charge	\$ 11.98	Minus (-) \$ 4.52
Sanitation (Refuse)	Sanitation (refuse) Charge	\$33.38	Plus (+) \$ 5.00
	Sanitation (refuse) Charge - Homestead	\$24.87	Plus (+) \$ 5.00
Basic Utility Rates Outside City Limits			
Monthly Residential 5/8 & 3/4 Meter		2025 Rates	Change from 2024
Water	Water (per 1 hcf*)	\$7.01	Plus (+) \$0.93
	Homestead Exemption (per 1, 2, 3 hcf)	\$4.91	Plus (+) \$0.65
	Monthly Service Charge	\$16.14	Plus (+) \$ 2.14
	Homestead Monthly Service Charge	\$11.29	Plus (+) \$ 1.49
Wastewater (Sewer)	Sewer Charge (per hcf)	\$16.34	Plus (+) \$0.59
	Homestead Exemption (per 1, 2, 3 hcf)	\$11.44	Minus (-) \$ 4.31
	Monthly Service Charge	\$23.97	Plus (+) \$0.87
	Homestead Monthly Service Charge	\$16.78	Minus (-) \$6.32
Sanitation (Refuse)	Sanitation (refuse) Charge	\$33.38	Minus (-) \$6.35
	Sanitation (refuse) Charge - Homestead	\$24.87	Minus (-) \$ 2.95

*1 hcf = 100 cubic feet of water; roughly 750 gallons.

For detailed information regarding how to read your bill, water consumption, and bill support, please see the reverse side of this notice or visit cityofelyria.org/department/utilities.

Utility FAQs

Why is my water consumption usage always the same? Customers are billed for each hundred cubic feet of water consumed per month. For example, whether you use 210 cubic feet, 250 cubic feet, or 275 cubic feet, you would only be charged for 200 cubic feet. Not until consuming 300+ cubic feet would you be charged more.

What are the “water service” and “sewer service fees”? These are fixed monthly fees billed to all customers regardless of consumption. Both service fees pay for the costs of treating and delivering water, and taking and treating sewage, to and from your residence.

Why did I receive a “High Consumption” letter? The City of Elyria believes excellent customer service begins with anticipating your needs. When we detect higher than normal consumption in your home we alert you right away so you can check for leaks, and save money.

What do I do if I can't pay my water bills? Several organizations across Lorain County offer assistance for water customers who are at least 30 days behind on their utility bill. Call 211 for more information or call the City of Elyria Public Utilities office at (440) 326-1570.

How do I pay my bill? Customers have several options to pay their bills:

- ✓ By phone: (440) 326-1596
- ✓ In person: Elyria City Hall (first floor), 131 Court Street
- ✓ By Mail: City of Elyria, PO Box 94594, Cleveland, OH 44101-4594
- ✓ Drop off at any local Drug Mart
- ✓ ACH: Using a voided check attached to application (see website for details)
- ✓ Online: cityofelyria.org/department/utilities

How much water did I use? Water usage is reported on your bill. There are helpful explainer images, like the one below, which can be found at cityofelyria.org/department/utilities.

WATER USAGE IS REPORTED ON YOUR UTILITY BILL

METER READINGS		TYPE	CURRENT USAGE	
PREVIOUS	PRESENT		CURRENT USAGE	USAGE SAME PERIOD LAST YEAR
2129	2134	A	5	5

Monthly water usage is reported in HCF on your bill.
1 HCF = 1 hundred cubic feet of water (about 750 gallons)

Visit cityofelyria.org/department/utilities for more detailed information regarding how to read your bill, water consumption, bill support, and more.